Sinclair Research Ltd

QL TELEVISION CAMPAIGN
QUANTITATIVE RESULTS

May 1985

The Boase Massimi Pollitt Partnership

Prepared By: Boase Massimi Pollitt AL/sk 16th May 1985

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AUDIENCE SELECTION SURVEY

- Telephone survey amongst ABC1 men aged 15-50.
- National sample of 750, quotas set for presence of children.
- Pre-advertising fieldwork 15th, 16th March 1985. Post-advertising fieldwork 29th, 30th April 1985.
- London/TVS regions boosted in post stage by additional 228 interviews. Total of 500 interviews in advertised areas.

RESEARCH OBJECTIVES

- To assess levels of QL brand and advertising awareness.
- To examine attitudes towards the QL and interest in purchasing the product.
- To assess the interest in the advertising and its relevance.
- To compare and contrast results for prepand post advertising and between advertised and non-advertised areas (London/TVS vs Rest of GB).

THE QL TELEVISION CAMPAIGN

- Advertised on TV for first time in London/TVS areas April 1985.
- Planned 335 Men TVRs (285 ABCl Men).

SPONTANEOUS BRAND AWARENESS

| | NON-ADVERTISED | | ERTISED | ADVERTISE | ADVERTISED | |
|-------------------|----------------|--|---------|------------|--------------|--|
| | (rest of GB) | | of GB) | (London/T | (London/TVS) | |
| | | | • | | | |
| | Pre | | Post | <u>Pre</u> | Post | |
| | 210 | | 200 | 133 | 222 | |
| | ક | | 96 | 8 | કૃ | |
| Sinclair Spectrum | 79 | | 81 | 76 | 81 | |
| Commodore 64 | 65 | | 56 | 53 | 53 | |
| BBC B | 58 | | 50 | 52 | 50 | |
| Sinclair QL | 32 | | 37 | 35 | 43 | |
| Amstrad | 29 | | 23 | 34 | 19 | |
| Apple Macintosh | 27 | | 15 | 30 | 23 | |
| IBM PC | 21 | | 20 | 23 | 24 | |
| Apricot | 17 | | 10 | 23 | 12 | |

Base: All who own/are likely to buy a microcomputer.

Source: Audience Selection

March/april 1985.

SINCLAIR QL: PROMPTED BRAND AWARENESS

| | NON-AD | VERTISED | ADVERTI: | SED |
|----------|--------|----------|----------|------|
| | (Rest | Of GB) | (London, | /TVS |
| | Pre | Post | Pre | Post |
| | 144 | 127 | 86 | 126 |
| | 8 | 8 | 90 | 8 |
| Yes | 60 | 50 | 59 | 61 |
| No | 37 | 42 | 35 | 32 |
| Don't No | 3 | 8 | 6 | 7 |

Base: All who own/are likely to buy a microcomputer but not spontaneously aware of QL.

Source: Audience Selectrion
March/April 1985

ADVERTISING AWARENESS

| | NON-ADVERTISED | ADVERTISED |
|-------------------|----------------|--------------|
| | (Rest Of G.B) | (London/TVS) |
| | 200 | 222 |
| | | |
| | 9 | 8 |
| Sinclair Spectrum | 55 | 55 |
| Commodore 64 | 35 | .32 |
| Sinclair QL | 32 | 39 |
| Electron | 26 | 26 |
| BBC B | 25 | 23 |
| Amstrad | 14 | 12 |
| IBM PC | 13 | 17 |
| Apple Macintosh | 8 | 17 |
| Apricot | 6 . | 4 |

Base: All who own/are likely to buy a microcomputer.

Source: Audience Selection

April 1985

SINCLAIR QL: SOURCE OF ADVERTISING AWARENESS

| NON-ADVERTISED (Rest of G.B.) | | ADVERTISED | |
|-------------------------------|----|--------------|--|
| | | (London/TVS) | |
| | 63 | 87 | |
| | 8 | 8 | |
| Television | 26 | 84 | |
| Newspaper | 29 | 22 | |
| Computer Magazine | 51 | 24 | |
| Other Magazine | 21 | 8 | |
| Somewhere Else | 8 | 6 | |
| Don't Know | 5 | 2 | |

Base: All aware of advertising for the QL

Source: Audience Selection

April 1985

SINCLAIR QL : RECALL OF TV ADVERTISING

| Base | 111 |
|--|-----|
| | 8 |
| Man/Clive Sinclair jumping over giant computers/micros | 68 |
| Best price/value for money | 21 |
| Mention of 'Quantum Leap' | 8 |
| Enlarged memory | 5 |
| New/typewriter like keyboard | |
| New model better than any other | |
| Business system for (specified) low price | 3 |
| Mention of graphics | 2 |
| No longer a rubber keyboard | 1 |
| Other | 15 |
| Don't know/can't remember | 6 |
| | |

Base : All aware of QL TV advertising in London/TVS

Source: Audience Selection

April 1985

SINCLAIR QL : ATTITUDES TOWARDS TV ADVERTISING

| Base | 111 |
|--|-----|
| Agree that: | 8 |
| It was memorable | 72 |
| It sounded like good value | 69 |
| It was not very interesting | 47 |
| It made me interested in the product | 41 |
| It's not the sort of computer I'd find useful | 41 |
| It was not believable | 41 |
| It sounded like just what I need from a computer | 38 |
| It was very informative | 28 |
| It was boring | 27 |
| It talks down to you - | 21 |

Base : All who own/likely to buy a microcomputer aware of QL TV advertising

Source: Audience
Selection April
1985.

SINCLAIR QL : RECALL OF PRESS ADVERTISING

| Base | 76 |
|--|----|
| | 90 |
| Picture of the machine/full page/glossy | 16 |
| Wide range of different software/built in software | 12 |
| New technology | 12 |
| Emphasis on size of/improved memory | 8 |
| Improved keyboard | 8 |
| Reduced/better price than any other model | 5 |
| Costs under £400 | 1 |
| Better than a Spectrum | 1 |
| Other | 28 |
| Don't know/can't remember | 34 |

Base : All aware of QL press advertising

Source: Audience Selection April 1985

BRAND MODEL: PURCHASING INTENTION

| | NON-ADVERT | ISED | ADVERTISED | | |
|-------------------|---------------|------|------------|------|--|
| | (Rest Of G.B) | | (London/T | VS) | |
| | | | | | |
| | Pre | Post | Pre | Post | |
| | 94 | 62 | 64 | 89 | |
| | 9 | 8 | 8 | 8 | |
| | | | | | |
| BBC B | 20 | 14 | 17 | 19 | |
| Sinclair Spectrum | 14 | 16 | 13 | 18 | |
| Commodore 64 | 14 | 8 | 9 | 20 | |
| BBC A | 10 | 6 | 11 | 7 | |
| Electron | 10 | 15 | 8 | 2 | |
| Sinclair QL | 6 | 10 | 3 | 11 | |
| Amstrad | - | 3 | 8 | 1 | |
| Apple Macintosh | 2 | 2 | 3 | 2 | |

Base: All who are very/fairly likely to buy a/another microcomputer.

Sourece: Audience Selection

March/April 1985

SINCLAIR QL: PRICE EXPECTATIONS

| | NON-ADVERTISED | ADVERTISED |
|----------------|----------------|--------------|
| | (rest of G.B) | (London/TVS) |
| | | |
| | 137 | 173 |
| | 8 | 8 |
| Less-than El00 | | 1 |
| £100-149 | 4 | 5 |
| £150-199 | 7 | 4 |
| £200-249 | 6 | 6 |
| £250-299 | 11 | 5 |
| £300-349 | 12 | 10 |
| £350-399 · | 31 | 19 |
| £400-449 | 18 | 10 |
| £450-499 | 5 | 2 |
| £500-549 | 3 | 3 |
| £550-600 | 1 | 6 |
| More than £600 | | 21 |
| Don't Know | 9 | 7 |

Base: All who own/are likely to buy a microcomputer aware of the QL

SINCLAIR QL: BRAND IMAGE

| | NON-ADVERTISED | | ADVERTISED | |
|---|----------------|------|--------------|------|
| | (rest of G.B) | | (London/TVS) | |
| | Pre | Post | Pre | Post |
| | 152 | 137 | 98 | 173 |
| | 8 | 8 | 8 | ક |
| Agree that: | | | | |
| Ideal computer for the complete novice | 21 | 22 | 22 | 20 |
| Expensive version of the spectrum | 35 | 36 | 29 | 34 |
| Wide range of software available for it | N/A | 42 | N/A | 36 |
| Wide range of games available for it | 30 | 33 | 32 | 29 |
| It's designed with business users in $mind$ | 55 | 61 | 53 | 66 |
| It includes packaged software | 57 | 54 | 58 | 57 |
| It's easily expandable | 57 | 54 | 56 | 53 |
| Cheaper alternative to IBM PC and Apple Macintosh | 39 | 52 | 44 | 58 |
| It has built in microdrives | 59 | 58 | 56 | 49 |
| Has a good reputation for reliability | 26 | 24 | 26 | 26 |
| Though I've heard about it I know very little about it. | 60 | 64 | 61 | 68 |
| It's a professional personal computer for a home computer price | N/A | 61 | N/A | 59 |

Base: All whom own/likely to buy microcomputer aware of the QL.

Source: Audience Selection

March/April 1985

QL TV CAMPAIGN: CONCLUSIONS

- The television campaign has been noticeable but has not resulted in higher product awareness in the advertised areas.
- Image of a leaping Clive Sinclair successfully brands the advertising (albeit Sinclair not QL) but at expense of attracting attention from intended competitive comparison/value for money proposition.
- Despite this there has been significant improvement in intention to purchase QL in advertised areas.
- Advertising has also improved perceptions of QL as a business machine, accompanied by higher (correct) estimation of QL price.

Sinclair QL Preservation Project (SQPP)





On January 12th 1984 Sir Clive Sinclair presented the Sinclair QL Professional Computer in a typical Sinclair-extravaganza type launch event at the Intercontinental Hotel, Hyde Park Corner, London. This was exactly 12 days earlier than Steve Jobs presented the Apple Macintosh.

The QL is a very good example of an innovative, stylish, powerful and overall underestimated product and ecosystem. On one hand it failed in the market but on the other hand it influenced many developments which ended in many of today's computing devices.



Check out the website http://sinclairgl.net/ – The semi-official website related to the Sinclair QL Professional Computer. QL forever!

Urs König (aka QLvsJAGUAR) http://sinclairql.net/about_urs.html https://www.youtube.com/QLvsJAGUAR https://plus.google.com/+QLvsJAGUAR

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Document details

Sinclair QL TV and results Topic:

Another very unique original Notes:

from the Sinclair archives. I bought this together with other

unique papers in early 2015

from the Tedeschi Family when

they sold-of Envico's collection.

2018-06-17 on a HP M477 felw Scanned:

Check out the website http://sinclairgl.net/ – The semi-official website related to the Sinclair QL Professional Computer. QL forever!

Urs König (aka QLvsJAGUAR) http://sinclairgl.net/about_urs.html https://www.youtube.com/QLvsJAGUAR https://plus.google.com/+QLvsJAGUAR